

Q1 SUPPORT OF THE COLLEGE MISSION Highly Developed: Exhibits ongoing and systematic evidence of mission achievement. Developed: Exhibits evidence that planning guides program and services selection that supports the college's mission. Emerging: Evidence that planning intermittently informs some selection of services to support the college's mission. Initial: Minimal evidence that plans inform selection the of services to support the college's mission.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	22.22% 2	77.78% 7	0.00% 0	9	2.22

#	FEEDBACK:	DATE
1	I can see that the department serves their students to the best of their abilities and with their limited resources, but they need more support and resources from KCC, the community, and external sources..	5/29/2019 9:26 AM
2	It might be helpful if you state the college mission and link to specific aspects of the mission statement or core themes.	5/29/2019 9:01 AM
3	This section of the report does not appear to refer to planning or goals.	5/15/2019 2:49 PM

Q2 ACCOMPLISHMENTS IN ACHIEVING STRATEGIC GOALS Highly Developed: Exhibits ongoing and systematic evidence of goal achievement. Developed: Exhibits evidence that planning guides services selection that supports goal achievement. Emerging: Evidence that planning intermittently informs some selection of services to support the goal achievement. Initial: Minimal evidence that plans inform selection of services to support goal achievement.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	33.33% 3	66.67% 6	0.00% 0	9	2.33

#	FEEDBACK:	DATE
1	They do some amazing work with intermittent and limited resources.	5/29/2019 9:26 AM
2	Need to provide your strategic goals and provide evidence of goal attainment.	5/29/2019 9:01 AM
3	The department has shown an ability to overcome hurdles such as the anatomy lab issue.	5/29/2019 8:09 AM
4	There is good things happening. What were the goals and how were they met? Not clear.	5/28/2019 3:32 PM

5	This section discusses current and recent situations. There does not seem to be any discussion of ongoing and systematic goal progress in section 2. It is difficult to evaluate if Lake is doing well over time based on the two small situations provided.	5/15/2019 2:49 PM
6	All goals appear to be met to the best capability of the ILC.	5/14/2019 9:44 AM

Q3 PERSONNEL SUMMARY Highly Developed: Employs a sufficient number of qualified personnel to maintain its support and operations functions, and job duties accurately reflect duties, responsibilities and authority of the position. Developed: Employs an adequate number of qualified personnel to maintain its support and operations functions, and job duties accurately reflect the majority of job duties, responsibilities and authority of the position. Emerging: Has a plan to employ an adequate number of qualified personnel to maintain its support and operations functions, and job duties accurately reflect the majority of job duties, responsibilities and authority of the position. Initial: Staffing is insufficient to meet the needs of the program.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	22.22%	55.56%	22.22%		
	0	2	5	2	9	2.00

#	OTHER (PLEASE SPECIFY)	DATE
1	Similar to the EMT program, Lakeview depends on one excellent staff member to continue functioning. Shows that its staff has multiple roles, but the program needs an A&P instructor.	5/29/2019 9:26 AM
2	With the number of students served, priorities will need to be made for ensuring the appropriate staff is in place.	5/29/2019 8:09 AM
3	Org chart and narrative has good information also analysis of needs provided. What would be the quantitative impacts of more staff?? Add to org chart who Coordinator reports to.	5/28/2019 3:32 PM
4	This section only lists the personnel, and does not give any analysis or evaluation of their ability to perform their duties to accomplish goals. From reading, it is difficult to understand if Lake has what it needs, or to tell what is needed in the first place.	5/15/2019 2:49 PM
5	Considering the current enrollment the ILC serves, they appear to be sufficiently staffed.	5/14/2019 9:44 AM

Q4 STAFF DEVELOPMENT Highly Developed: Exhibits ongoing and systematic support of professional development opportunities. Developed: Exhibits support of regular professional development opportunities. Emerging: Evidence of intermittent professional development opportunities. Initial: Minimal evidence of professional development opportunities.

Answered: 9 Skipped: 0

Non-Instructional Department Review: Lake and Rural Oregon

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	22.22%	66.67%	11.11%		
	0	2	6	1	9	2.11

#	FEEDBACK:	DATE
1	It would seem that there is a minimal budget and staff resources to allow more than minimal staff professional development training.	5/29/2019 9:26 AM
2	A list of employees with their specific professional development would be helpful. There are funds and trainings available for different types of staff. Ex. Adjunct faculty trainings are readily available and have a pool of funding sources. Ex. The LRC provides regular trainings for tutors. Ex. The CTL team provides regular trainings on technologies and tools.	5/29/2019 9:01 AM
3	Good outline of needs	5/28/2019 3:32 PM
4	This section indicates a desire and a need for additional training, but does not provide a plan for getting those trainings.	5/15/2019 2:49 PM

Q5 FACILITIES AND EQUIPMENT Highly Developed: Facilities and resources meet current and future needs of the college. Developed: Facilities and resources meet current needs of the college. Emerging: Evidence of a plan to have facilities and resources meet current and future needs of the college. Initial: Minimal evidence that facilities and resources meet current and future needs of the college.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	0.00%	88.89%	11.11%		
	0	0	8	1	9	1.89

#	FEEDBACK:	DATE
1	They have some well justified needs for equipment and increased technology support.	5/29/2019 9:26 AM
2	KCC provides technology supports but the facilities are support by Lake District.	5/29/2019 9:01 AM
3	This is gong to need even more work in order to develop a plan to solve these lingering needs. Some basic info provided in 8E	5/28/2019 3:32 PM
4	Section 5 appears to focus on situations that are beyond the scope of the department to control. It is unclear, from the verbal description, if modifications to rooms would actually achieved desired outcomes.	5/15/2019 2:49 PM
5	New and additional equipment could help the ILC deliver an even better learning environment and aid in growth.	5/14/2019 9:44 AM

Q6 BUDGET Highly Developed: Financial resources meet current needs and are projected to meet future needs. Developed: Financial resources meet current needs. Emerging: Evidence of a plan to acquire financial resources to meet current needs. Initial: Minimal evidence that financial resources meet current needs.

Answered: 9 Skipped: 0

Non-Instructional Department Review: Lake and Rural Oregon

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	11.11%	55.56%	33.33%		
	0	1	5	3	9	1.78

#	FEEDBACK:	DATE
1	They need some additional financial resources to improve their physical location and their technology. The department has a plan, but needs the assistance from outside the department.	5/29/2019 9:26 AM
2	May be a gap in funding that needs to be addressed	5/29/2019 9:01 AM
3	There is some raw data but there needs to be some evaluation for the reader. The big questions are; is the program supported and is it sustainable?	5/28/2019 3:32 PM
4	Section 6 does not appear to include a thoughtful evaluation of whether funding is adequate or not.	5/15/2019 2:49 PM

Q7 STRENGTHS AND WEAKNESSES Highly Developed: Strengths and weaknesses are described accurately and thoroughly. Developed: Most strengths and weaknesses are described accurately and thoroughly. Emerging: Some strengths and weaknesses are described accurately and thoroughly. Initial: Minimal evidence that strengths and weaknesses are described accurately and thoroughly.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	44.44%	55.56%	0.00%		
	0	4	5	0	9	2.44

#	FEEDBACK:	DATE
1	A site visit helped me understand the challenges faced and the resources available to the Lakeview staff.	5/29/2019 9:26 AM
2	Strengths-staff Weaknesses -remote access, low student enrollment. It is difficult to build capacity. Spotty enrollment	5/29/2019 9:01 AM
3	Highly agree with the assessment of a very responsive team that overcomes challenges.	5/29/2019 8:09 AM
4	Dig in deeper.	5/28/2019 3:32 PM
5	Section 7 focuses on near-term situations. A broader picture with analysis would be helpful to understand the real needs of the department.	5/15/2019 2:49 PM

Q8 NEW GOALS AND PLAN Highly Developed: Multiyear planning process with evidence of use of assessment data in planning. Developed: Multiyear planning process with some assessment data. Emerging: Short-term planning process recently implemented. Initial: Minimal evidence of planning process.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
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Non-Instructional Department Review: Lake and Rural Oregon

(no label)	0.00%	22.22%	77.78%	0.00%		
	0	2	7	0	9	2.22

#	FEEDBACK:	DATE
1	Due to external sources (the physical facility being under control of the high school and a lack of grant funding) it is difficult to make long-range plans. This is not a fault of the department, but an issue with their locale.	5/29/2019 9:26 AM
2	Future goals are more intentional and measurable	5/29/2019 9:01 AM
3	New goals are not clear. Seems like information is on progress and plans for current goals.	5/28/2019 3:32 PM
4	One new goal is provided in section 8. this unfortunately does not give a sense that there is long-term planning effectively in place. there may be, but this document does not reflect it.	5/15/2019 2:49 PM

Q9 OVERALL PROGRAM EVALUATION Highly Developed: Evidence of ongoing systematic use of planning in selection of programs and services. Developed: Program exhibits evidence that planning guides program and services selection that supports the college. Emerging: There is evidence that planning intermittently informs some selection of services to support the college. Initial: Minimal evidence that plans inform selection the of services to support the college's mission.

Answered: 9 Skipped: 0

	HIGHLY DEVELOPED	DEVELOPED	EMERGING	INITIAL	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	11.11%	77.78%	11.11%		
	0	1	7	1	9	2.00

#	FEEDBACK:	DATE
1	Lacks cohesiveness. Should attach strategic plan.	5/29/2019 9:01 AM
2	Overall I would like a little more facts, information, and solutions. In depth plans to solve concerns. I don't have a feel for the "health" of the program. I also don't know if there is appropriate support.	5/28/2019 3:32 PM
3	This program review overall lacks analysis and explanation of changes and needs over time. What's needed may just be a few paragraphs -or- in the event long-range planning really is lacking, more in depth work may be needed.	5/15/2019 2:49 PM

Q10 Should this non-instructional department review be accepted by CIIC or sent back to the department lead for further work?

Answered: 9 Skipped: 0

ANSWER CHOICES	RESPONSES
Accept department review document	55.56% 5
Send back to department lead	44.44% 4
TOTAL	9

Q11 Please highlight the strengths of the department.

Non-Instructional Department Review: Lake and Rural Oregon

Answered: 9 Skipped: 0

#	RESPONSES	DATE
1	Community support. Dedicated staff.	5/29/2019 9:37 AM
2	The ability to deliver multiple types of services and education to the students they serve with minimal resources.	5/29/2019 9:26 AM
3	Strong graduation rates for 2017-2018. What made the difference?	5/29/2019 9:01 AM
4	Community support and a flexible staff that knows how to overcome hurdles	5/29/2019 8:09 AM
5	There is some committed people in Lake county and the program is emerging and growing.	5/28/2019 3:32 PM
6	Flexibility of staff	5/28/2019 9:44 AM
7	the staff in this department work exceptionally hard and serve a large geographic area with limited resources. they truly are a "we-do-it-all" group of dedicated professionals.	5/15/2019 2:49 PM
8	Commitment to students and the desire to help create a supportive learning environment.	5/15/2019 8:29 AM
9	The ability for the ILC to push forward on their limited budget.	5/14/2019 9:44 AM

Q12 Please outline weaknesses of the department.

Answered: 9 Skipped: 0

#	RESPONSES	DATE
1	Isolated from main campus yet dependent on main campus.	5/29/2019 9:37 AM
2	If Cheryl left, the program might cease to survive.	5/29/2019 9:26 AM
3	What are your enrollment? completion? Retention? and graduation goals.	5/29/2019 9:01 AM
4	It is incredibly difficult to be all things to all people in a satellite location. Is it possible to identify two or three key programs to focus on?	5/29/2019 8:09 AM
5	Not clear if the program has support. Clear defined plans to solve and expand program.	5/28/2019 3:32 PM
6	Classroom and study space	5/28/2019 9:44 AM
7	The weakness of the department seems to be its uncertain situation in the shared ILC space. It is unclear if this is a temporary situation due to slowly ongoing construction projects as dictated by the grant, or if there is a larger pattern involved.	5/15/2019 2:49 PM
8	Better facilities appear to be needed to support student success.	5/15/2019 8:29 AM
9	Lack of space and supplies.	5/14/2019 9:44 AM

Q13 Please make recommendations for department improvement.

Answered: 9 Skipped: 0

#	RESPONSES	DATE
1	The BIO lab issue needs to be resolved.	5/29/2019 9:37 AM
2	Work with Resource Development to obtain additional funding through grants designed to assist remote education, especially medical education, in impoverished communities.	5/29/2019 9:26 AM
3	Provide more back ground information.	5/29/2019 9:01 AM

Non-Instructional Department Review: Lake and Rural Oregon

4	Encouraging students to enroll early so the schedule can accommodate the classes they need. Also early engagement in student need will help identify the demand for synchronous delivery versus online courses. Is it best to develop synchronous supports or to develop methods for supporting students to be successful in online coursework?	5/29/2019 8:09 AM
5	Clarify your issues. Prioritize for impact. Seek Administration's support. Develop solutions and plans.	5/28/2019 3:32 PM
6	Stabilize location so better planning can happen.	5/28/2019 9:44 AM
7	1. Better thoughtful analysis of the department's long-term situation 2. Improved use of planning and goal setting 3. Better use of data and analysis to demonstrate emerging trends and needs. 4. We want this department to be successful! Please reach out to resources available within this committee or on the Klamath campus to help you.	5/15/2019 2:49 PM
8	Describe more specifically the strategic plan for this program, listing and reporting on each goal.	5/15/2019 8:29 AM
9	Continue to look for new, affordable and innovative ways to deliver your service.	5/14/2019 9:44 AM

Q14 Please enter your name.

Answered: 9 Skipped: 0

#	RESPONSES	DATE
1	Margot Casson	5/29/2019 9:37 AM
2	David Edgell	5/29/2019 9:26 AM
3	Jamie Jennings	5/29/2019 9:01 AM
4	Bill Jennings	5/29/2019 8:09 AM
5	Mike Homfeldt	5/28/2019 3:32 PM
6	Rick Ball	5/28/2019 9:44 AM
7	Tom Nejely	5/15/2019 2:49 PM
8	Ronda Wery	5/15/2019 8:29 AM
9	Ian Kautzman	5/14/2019 9:44 AM